ring

Alarm
Getting Started
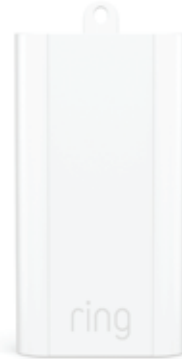
What's in your Ring Alarm Kit

Ring Base Station

Ring Motion Detector

Ring Range Extender

Ring Keypad

Ring Contact Sensor

Contents

1. Connect your Base Station.

Download the Ring app

The Ring app will walk you through setting up and managing your Ring Alarm system.

Search for "Ring" in one of the app stores below, or visit: ring.com/app.

Download on the **App Store**

GET IT ON **Google play**

Create your account

If you already have a Ring account, use it to log in to the Ring app.

If not, the Ring app will guide you through creating your account.

Add a Base Station

Once you've confirmed your account, tap Set Up Device to begin Base Station setup.

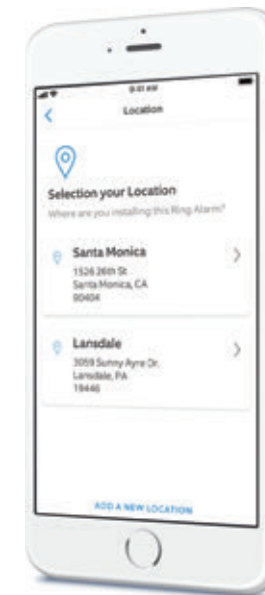The in-app instructions will guide you.

Create your Location

The first step to add your Base Station is to create a Location, which will enable some Ring Alarm security features.

Grab your Wi-Fi password

It's required for the in-app setup. Write it down below so it's handy when you need it:

Your Wi-Fi password

Pair your Base Station

Press the Pairing button until the blue ring begins spinning. Then, use the Ring app to pair your Base Station to your Ring account.
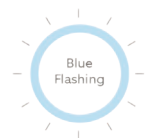
Ring LED patterns (pairing)

Blue Spinning
Ready to pair

Blue Solid
Pairing successful

Blue flashing
Pairing failed

Select Wi-Fi or Ethernet

Once you've found your Base Station, connect it to the internet. You can connect to your Wi-Fi network or use an Ethernet cable.

Wi-Fi   or   Ethernet

Ring LED patterns (connecting to internet)

White Climbing
Connecting to Wi-Fi network

White Solid
Connected to Wi-Fi or Ethernet network

White flashing
Wi-Fi network connection failed

Sign up for professional security monitoring

With professional security monitoring from Ring Alarm, your home is always protected.

Monitoring permits

Depending on where you live, you may have to obtain a permit before you can use professional monitoring. We've emailed you details, but you can contact your local law enforcement agency to learn more.
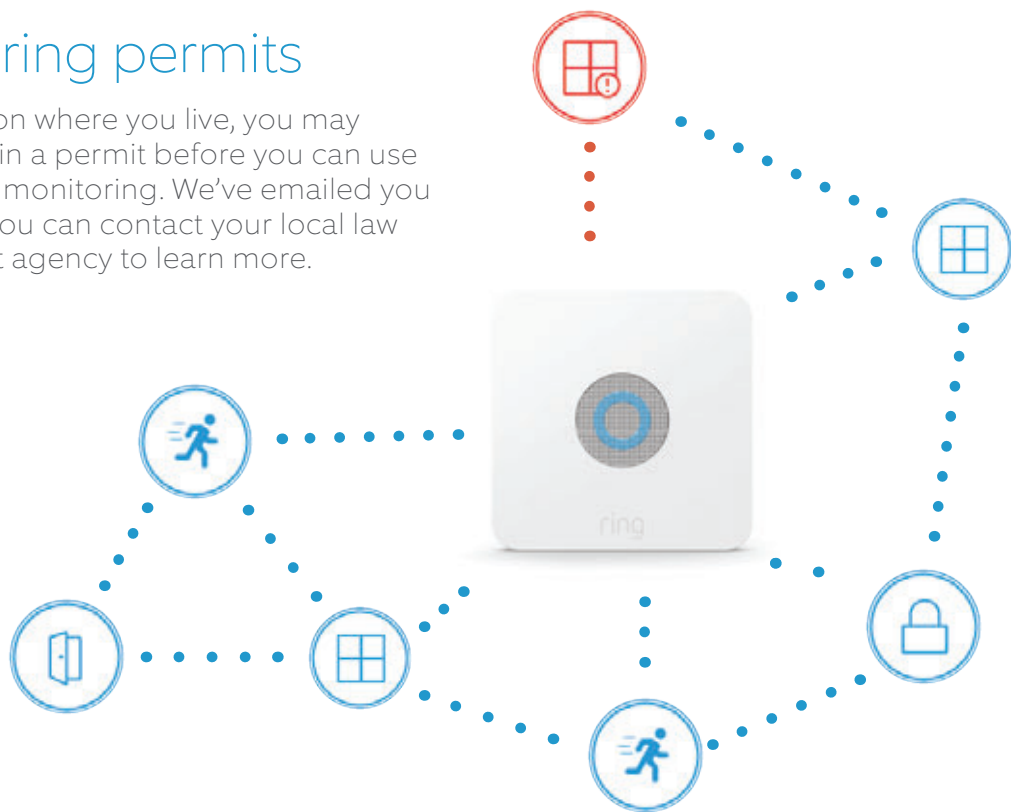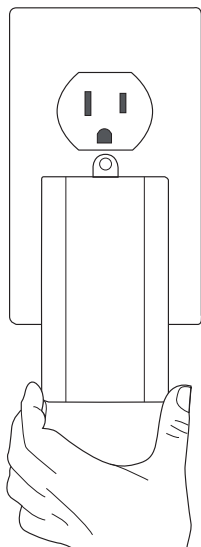
2. Connect your devices and place them around your home.

(This is the fun part.)
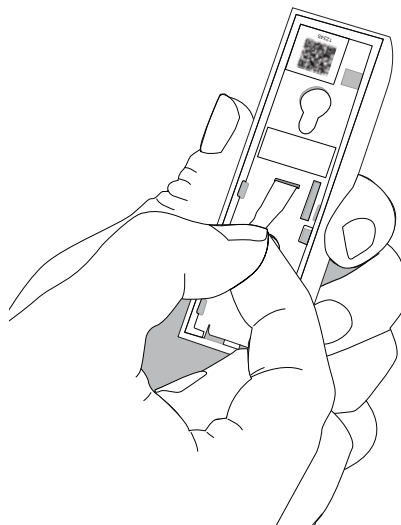
Connect your devices

In the Ring app, tap **Add Ring Alarm Devices**. Then, begin connecting your Alarm devices. Wait until you see one device connect before moving to the next.
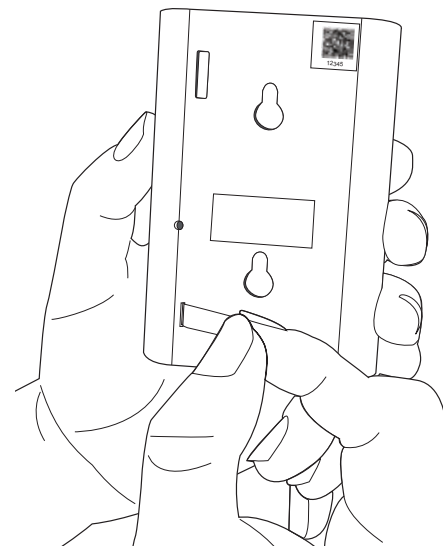
| Range Extender | Contact Sensor | Motion Detector | Keypad |

To connect the Range Extender, plug it into an outlet.
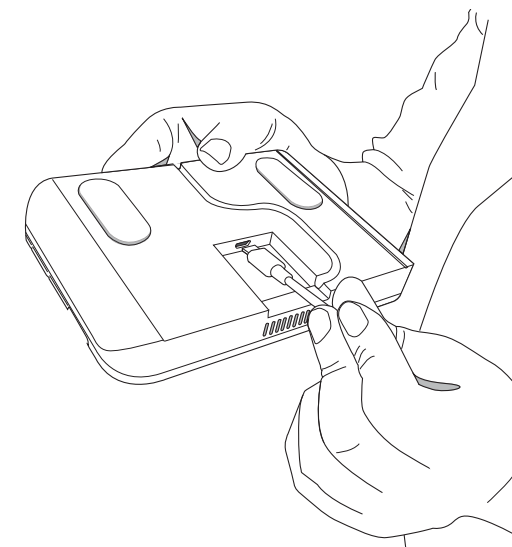
To connect the Contact Sensor, pull the tab out of the back.

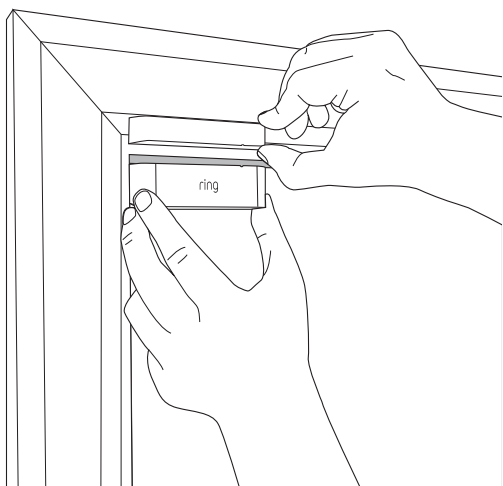To connect the Motion Detector, pull the tab out of the back.

To connect the Keypad, plug it into an outlet with the included USB cable and wall adapter.

Place your devices around your home

Move each of your devices where you'd like to use them, then follow the instructions in the app to make sure they work properly.
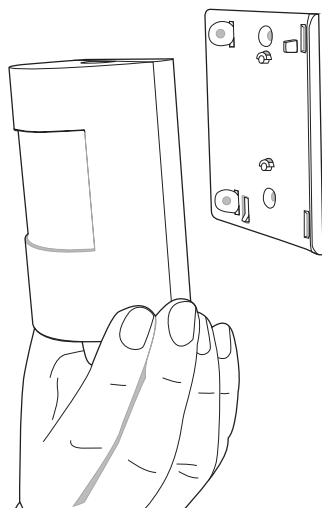
Contact Sensor

Use adhesive or screws to attach the sensor's bracket, then place the sensor on its bracket.

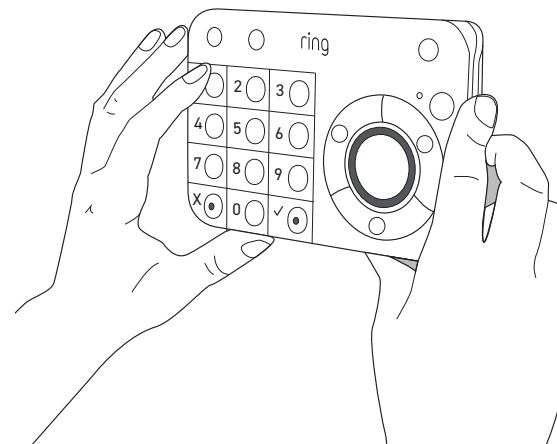The sensor can be mounted on a door or window.

Motion Detector

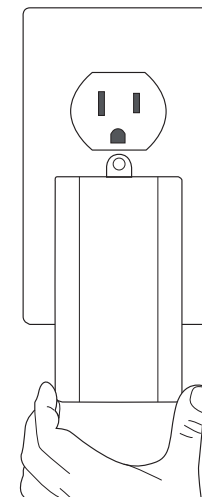The motion detector attaches the same way the contact sensor does.

It can be mounted in a corner or flush on a wall.

Keypad

The keypad can be placed on a table or mounted on the wall using the reversible bracket.

Range Extender

Plug the range extender into an outlet. Not sure which outlet to plug it into? Check out page 19.

3. Get started with your security PIN and Modes.

Create a security PIN code

You'll need this four-digit code to arm or disarm your Ring Alarm on the keypad.
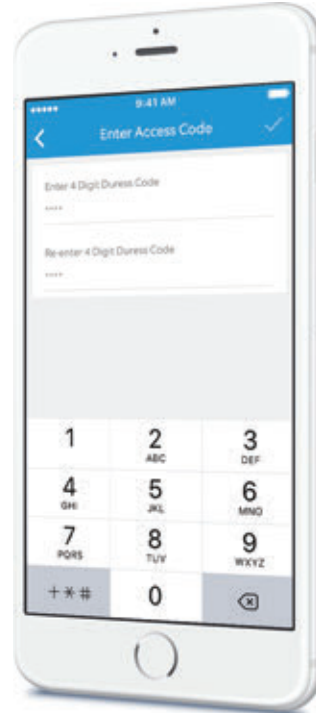
Security that moves with you

Ring Alarm has three security modes to match whatever you're doing.

Disarmed

No sensors are monitored. Move freely through the house.

Away

All sensors are monitored. Secure your whole house.

Home

Monitors perimeter sensors while leaving indoor sensors disarmed.

4. Explore Ring Alarm.

Ring Base Station

LED Ring

Speaker

Pairing button · Ethernet port · USB · Power input · Wi-Fi LED · Factory reset · Power LED

Ring Motion Sensor

LED Ring

Lens

Ring Range Extender

LED Ring

Ring Keypad

Network

Battery

Number pad

Faulted sensors (bypass)

Security Modes

LED Ring

Ring Contact Sensor

Sensor

LED Ring

Magnet
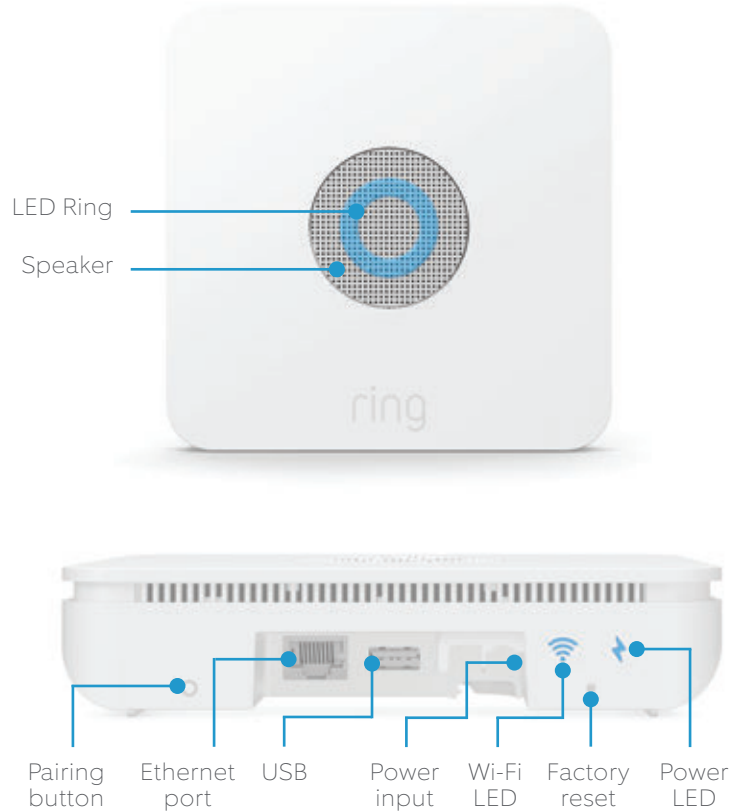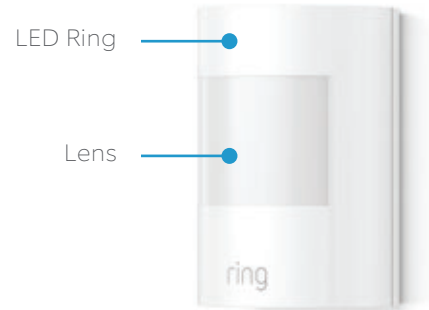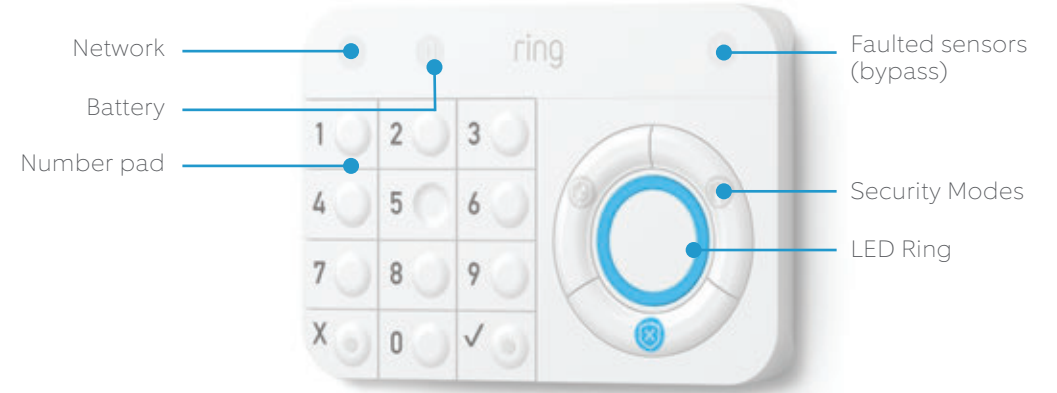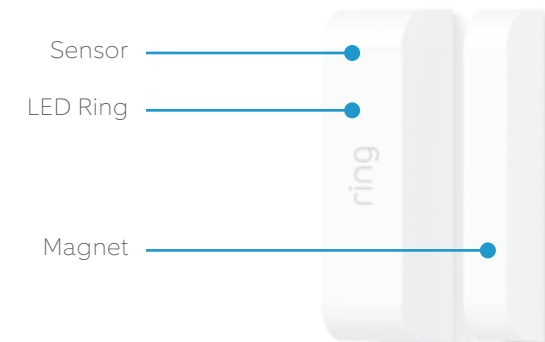
5. Having trouble? Here are some answers...

Is there anything I need to complete setup that isn't in the box?

Nope! Everything you need to get started with Ring Alarm is included in your kit.

Do I need two accounts for my Ring camera and Ring Alarm?

No, you don't need separate Ring accounts for your Ring Doorbells, Cameras, and Ring Alarm. Your current account will work for all of your Ring products.

If I have a Ring Protect Plus subscription, are all my Locations covered?

No. You will need a Ring Protect Plus Plan for each Location if you want advanced features such as professional security monitoring.

Do I need a monthly plan if I want professional security monitoring?

Yes. The Ring Protect Plus plan includes professional monitoring and cloud video storage. If you want monitoring, that's the plan you should choose.

I see more than one Base Station. Which one is mine?

When the Base Stations appear in the list, the last four digits of the Base Station's MAC address will appear underneath their name. Find the one that matches yours.

I don't see my Wi-Fi in the list.

If you don't see your Wi-Fi network in the list, you can still connect to it. Tap Add Hidden Network, then enter your Network Name and password.

Can I change my Wi-Fi later?

Yes, you can change your Base Station's Wi-Fi network at any time.

Where should I place my range extender?

Plug the range extender into an outlet between the Base Station and the farthest device. This allows your Base Station to talk to the device more easily.

Should I place my motion detector in a corner or a wall?

Place it where it will have the best view of the area you want to cover. The motion detector should have a clear, unobstructed view of the area. Many people prefer a corner, but don't be afraid to place it on a wall.

How high off the ground should I place my motion detector?

The detector should be about 7' above ground level. This keeps it out of the way of pets, kids, and accidental bumps.

I skipped Monitoring setup. Can I finish the setup later?

Yes, you can come back to the Monitoring setup later. To access Monitoring setup, open the menu, tap Location Settings, then tap Monitoring.

What does the Base Station's cellular radio do?

The cellular radio allows your Base Station to send alarm signals to the monitoring center if the usual internet connection isn't working. Hopefully you won't need it, but it's there if you do.

What happens if the power goes out?

Your Base Station comes with a battery backup that will last up to 24 hours depending on usage. When your Base Station is running on battery, only a limited set of features will be available, but your home will still be monitored.

Can I add more devices to my Ring Alarm?

Yes! You can find a list of all the devices we support by tapping Add (+) on the Device List. Follow the instructions to add a device.

Do I ever need to remove the Base Station's battery?

No. The Base Station's battery does not need to be removed at any time.

My Base Station isn't working. Can I reset it and try again?

Yes. Use a pin to press the Reset button on the Base Station for twenty seconds. This will factory reset your Base Station.

Got a question we didn't answer?

Check out our help center at ring.com/help for answers, videos, user manuals, and more.